



## 2024 Quality Assurance Framework Overview Summary

This framework is focussed on the added value of planned and specific practice evaluation activity across the whole system to identify development needs at a system wide level, changes that may need to be made, and to showcase good work so others can learn from it.

This is done through collaborative practice evaluation completed alongside practitioners to support their professional development, providing the opportunity to engage, and enabling understanding of the importance of the process and how it can help improve practice and children's outcomes. Aimed at enabling and supporting helpful conversations about practice, considering practical tips to improve outcomes and develop excellent services.

The fundamental purpose is to ensure the children, families and young people feel they are receiving the services they need in a timely manner, in a way which positively impacts their day to day lives and improves their future life outcomes. Therefore, it is essential that their voices and experiences are at the heart of the quality assurance framework.

Quality assurance activity needs to ensure that; direct work, interactions with children and families, engagement with partners, supervision, case management and decision making, are operating in a way which openly acknowledges the impact of racism and discrimination and takes proactive action to address this.

